

CORA FAQ

CORA URL: cora-request.com

SUPPORTED BROWSERS



- › CORA is supported in the following browsers
 - Google Chrome
 - Mozilla Firefox
 - Internet Explorer 9 and later
 - Microsoft Edge

- › CORA may work in other browsers but there can be issues with some functionality.
We recommend using the latest available released version.

TIPS & TRICKS



- › CORA does not support usage of multiple tabs in one browser session.
- › The function **Apply for access** is aimed only for self service. It cannot be used to apply for access on behalf of someone else. A confirmation email is sent to the email address that has been given in the application and the link in the email must be used within one hour.
- › After filling in the EUFT number the customer name isn't shown until you tab or click away from the EUFT field.
- › A change of your personal information (e.g. your name or email address) requires a logoff and login to take effect. Otherwise the old name will still be shown in the heading or you will not receive any confirmation email to the new email address when you create a new request.

TIPS & TRICKS



- › If you experience that nothing has changed after you have upgraded to a new version of CORA you can use F5 to reload the web page. Some files are executed locally on your computer and the browser will continue to use the already downloaded files instead of the new files in CORA.



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